



**FIJI REVENUE & CUSTOMS AUTHORITY**  
**CUSTOMS PUBLIC NOTICE NO. 1 OF 2011**

**TIME RELEASE STUDY IN FIJI**

The Master of Ships or Airlines, Shipping Companies, Airline Operators, Shipping and Airline Agents, Customs Agent, Port Authority of Fiji and other Cargo Handling Agents are advised that the Fiji Revenue & Customs Authority is embarking on a Time Release Study (TRS) to measure the time taken from arrival of the goods until release from customs control. The objective of the study is to review existing procedures, identify bottlenecks in clearance process and propose measures to reduce the time required for release of the goods.

The Pilot Test Run will be conducted from **23<sup>rd</sup> May to 25<sup>th</sup> May 2011** in Suva & Lautoka Seaports and **25<sup>th</sup> to 27<sup>th</sup> May 2011** at Nadi Airport as scheduled. A TRS Questionnaire has been designed to cater for all customs clearance processes including Arrival of the vessel/Aircraft, Registration of Manifest, Unloading of Cargo, Documentary Processing, Intervention of OGA's, Movement of Cargo within Customs Control and until release of cargo from Customs Control.

You are therefore required to note the correct information in terms of **Date and Time** of each process as stipulated on the Questionnaire and to be attached with the corresponding SAD. All reference to time should be indicated in **24 hour** clock format. The watches of officers and stakeholders doing the measurements should be properly synchronized to Fiji Broadcasting Corporation (FBC) radio time.

The following Customs Officers in Suva, Lautoka and Nadi will be responsible for the **Pilot Test Run**:

**Suva**

1. Chandra Naidu – TRS Coordinator
2. Claudette whippy –CIB/Compliance

3. Jayant Kumar - Tariff & Trade
4. Sant Raj Sumer / Melaia Komaisavou – Examination
5. Janesh Kumar / Preethi Prasad – Long Room
6. Jay Prakash / David Oakley- Wharf
7. All Station officers for CFS /Airfreight

**Nadi Airport**

1. Joseph Mauitoga
2. Jone Tokisaya
3. Sanaila Mika / Reshma Kumari - Long room
4. Kalivati Q Vesilevu – Compliance
5. Emitai Cabealawa – CIB
6. Lemeki Ciri – CIU
7. Mahendra Keshwan – Cargo/ATS/Freight Forwarders
8. Mereili Tave – Baggage hall

**Lautoka Port**

1. Krishna Chandra – Coordinator
2. Aisea Naikawakawa
3. Naushad Ali

Should you have any further clarification please liaise with TRS Coordinator, Mr. Chandra Naidu on phone No. 3243178 or General Manager Customs, Mr Jone Louie, on phone 3243011.



**JITOKO TIKOLEVU**  
**CHIEF EXECUTIVE OFFICER**

**18 May 2011**